

বাংলাদেশ



গেজেট

অতিরিক্ত সংখ্যা  
কর্তৃপক্ষ কর্তৃক প্রকাশিত

রবিবার, নভেম্বর ১১, ২০১৮

[ বেসরকারি ব্যক্তি এবং কর্পোরেশন কর্তৃক অর্থের বিনিময়ে জারীকৃত বিজ্ঞাপন ও নোটিশসমূহ ]

**Bangladesh Telecommunication Regulatory Commission**

**NOTIFICATION**

Date : 02-07-1425/17-10-2018

**S.R.O No. 307-Law/2018.**—In exercise of the power conferred by section 99, read with section 54, of Bangladesh Telecommunication Regulation Act, 2001 (Act No. 18 of 2001), the Commission, with the prior approval of the Government, is pleased to make the following Regulations, namely—

**1. Short title, commencement and application.**—(1) These Regulations may be called ‘the Bangladesh Telecommunication Regulatory Commission (ANS Operator’s Quality of Service) Regulations, 2018’.

(2) It shall come into force immediately.

(3) It shall be applicable to all Access Network Service (ANS) operators providing—

(i) Broadband Access Services;

(ii) Cellular Mobile Phone Services;

(iii) Fixed Telephony Services;

(iv) Any other service introduced by Bangladesh Telecommunication Regulatory Commission (BTRC) through administrative order from time to time.

( ১৪৭১১ )

মূল্য : টাকা ১৬.০০

2. **Definitions.**—In these Regulations, unless there is anything repugnant in the subject or context :—

- (a) **‘Act’** means the Bangladesh Telecommunication Regulation Act, 2001 (Act No. 18 of 2001);
- (b) **‘ANS Operators’** means Access Network Service Operators who have direct access with the subscribers;
- (c) **‘Broadband Access Service’** means a connectivity of communication bandwidth service that has a minimum downstream capacity as specified by the respective authority from time to time;
- (d) **‘Commission’** means the Bangladesh Telecommunication Regulatory Commission (BTRC);
- (e) **‘Cellular Mobile Phone Service’** means an application of service involving a network of base stations or cells for the delivery of voice and data communications with mobility;
- (f) **‘Licence’** means a licence issued under the Act;
- (g) **‘Operator’** means the operator as defined in section 2(19) of the Act;
- (h) **‘Quality of Experience (QoE)’** means the overall acceptability of an application or service, as perceived subjectively by the end-user;
- (i) **‘Quality of Service (QoS)’** means the main indicators of the performance of a telecommunication network and of the degree to which such network conforms to the standards as specified in these Regulations for specified parameters;
- (j) **‘Schedule’** means the schedule of these Regulations;
- (k) **‘Service Provider’** means any ANS operator to which these Regulations shall apply;
- (l) **‘Telecommunication’** means the telecommunication as defined in section 2(11) of the Act;
- (m) **‘Telecommunication Network’** means the telecommunication network as defined in section 2(14) of the Act.

