



Government of the People's Republic of Bangladesh
Bangladesh Telecommunication Regulatory Commission (BTRC)
IEB Bhaban (5, 6 & 7th floor), Ramna, Dhaka, Bangladesh.
Web: www.btrc.gov.bd

International Tender for Telecom Monitoring System (TMS) of BTRC
(Stage-1)

Request for Technical Proposal for Selection of a Firm/company
for the design, development, installation & implementation of an integrated Telecom Monitoring
System for BTRC

1.	Ministry/Division	Posts and Telecommunications Division, Ministry of Posts, Telecommunications & Information Technology
2.	Agency	Bangladesh Telecommunication Regulatory Commission (BTRC)
3.	Name of Procuring Entity	Bangladesh Telecommunication Regulatory Commission (BTRC)
4.	Tender Ref. No.	14.32.0000.800.52.044.18.1272 ; Date: 20.12.2018
5.	Tender Publication Date	20.12.2018
6.	Tendering Method	Two-Stage Tendering Method (International)
7.	Budget and Source of funds	GOB Fund.
8.	Project Name (if applicable)	Designing, Development, Implementation, and Installation of Telecom Monitoring System
9.	Closing Date and time for tender submission	04.02.2019, Up to 14:00 Hrs.(GMT+6)
10.	Brief Description of the Project	<ol style="list-style-type: none">1. Design and Development of a complete monitoring (of network, voice & data traffic, CDR, subscriber, services etc.) system as outlined in tender document.2. Integrating revenue reporting process and automated audit system in the proposed system in line with BTRC regulations.3. Development, deployment, acquisition and installation of required software and hardware to implement the proposed system.4. Ensuring the scalability of the system for future expansion aimed to incorporate all telecom operators.5. 1 year Operation and 2 years maintenance of the system6. Training of BTRC officials for efficient use of the system.
11.	Eligibility, Experience, Resources & Delivery Capacity Required for tenderer	<ol style="list-style-type: none">1. Any local/International IT company/firm fulfilling the criterion mentioned in tender document.2. Interested local/international IT company/firms are invited to prepare and submit the Technical Proposal demonstrating that they have understood the scope of work and are capable to deliver the Telecom Monitoring System as outlined in the tender document.3. The firm must have sufficient competency and experience in developing and implementing telecom compliance management and auditing system(s) and big data analytical platforms for telecom operators.

12	Other Details	<p>i) Only the competent firms (evaluated as “Responsive”) will be requested to submit their best and final Technical and Financial Proposals for Stage-2 tendering in compliance with the PPR-2008. The updated scope of works of the project will be shared with the responsive firms.</p> <p>ii) In Stage-1, the interested firms must submit Technical Proposal containing the project delivery approach, system outline, details system specifications and key process flows, functional and technical dependencies, work plan, time schedule, milestones, operations plan, maintenance plan etc. No firm should submit the Financial Proposal at this stage.</p> <p>iii) Tenderers will be selected as responsive in accordance with PPA-2006 and PPR-2008.</p> <p>iv) Interested applicants may obtain information, which will be available on the BTRC website at www.btrc.gov.bd.</p> <p>v) BTRC may at any time alter, amend or modify this notice or any of its provision as and when necessary.</p> <p>vi) BTRC reserves the right and authority to postpone or cancel, without assigning any reason thereof, this notice or the proceedings hereunder, wholly or partially for national interest or any other reasonable cause considered fit and proper by the Commission.</p>
13	Address of Selling, Receiving, Opening Tender Document	BTRC, IEB Bhaban (5th Floor), Ramna, Dhaka-1000, Bangladesh
14	Price of Tender Document	BDT 10000.
15	Last Date of Selling Tender Document	03.02.2019, Up to 16:00 Hrs.(GMT+6)
16	Name of the Official Inviting Tender	Md. Golam Razzaque
17	Designation of the Official Inviting Tender	Director , Engineering & Operations, BTRC
18	Address of the Official Inviting Tender	IEB Bhaban (5 th , 6 th & 7 th Floor), Ramna, Dhaka-1000, Bangladesh
19	Contact Details of the Official Inviting Tender	E-mail: razzaque@btrc.gov.bd ; Fax: +8802-9556677
20	Tender Validity(For Stage 1)	The tender will remain valid for 120 days from the date of its submission. No firm having legal dispute with BTRC is eligible to participate in this tender.
21	Instruction to Submit Proposal	<p>i. One set of Original and Two Sets of Copy of the Proposal in hard copy and one set in soft copy in DVD must be delivered to the Chairman, BTRC, IEB Bhaban (5th, 6th & 7th Floor), Ramna, Dhaka-1000, Bangladesh on or before.</p> <p>On the envelope, please clearly mark "Stage-1 Technical Proposal for Development, Implementation, Operation and Maintenance of Telecom Monitoring System"</p>
22	The Procuring Entity reserves the right to accept or reject any/all Tenders prior to acceptance without assigning any reason what so ever.	

Sd/=
Md. Golam Razzaque
Director
Engineering & Operations
E-mail: razzaque@btrc.gov.bd