



বাংলাদেশ টেলিযোগাযোগ নিয়ন্ত্রণ কমিশন

আইইবি ভবন, রমনা, ঢাকা - ১০০০।

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Request for Expression of Interest

1	Ministry/Division	Post and Telecommunication Division
2	Agency	Bangladesh Telecommunication Regulatory Commission (BTRC)
3	Name of Procurement Entity	Director, Administration Division, BTRC
4	Procurement Entity Code	Not Applicable
5	Procurement Entity District	Dhaka
6	Expression of Interest for Selection of	License Issuance and Management System (LIMS) for BTRC
7	EOI Ref No	14.32.0000.430.07.021.21.2154
8	Date (dd/mm/yyyy)	17-10-2021
KEY INFORMATION		
9	Procurement Sub-Method	Quality and Cost Based Selection (QCBS)
FUNDING INFORMATION		
10	Budget and Source of Funds	Own Fund of BTRC
11	Development Partner (if Applicable)	Not Applicable
PARTICULAR INFORMATION		
12	Project/Programme Code/(if Applicable)	Not Applicable
13	Project/Programme Name/(if Applicable)	Not Applicable
14	EOI Dropping Location	BTRC, IEB Bhaban, 8 th Floor, Ramna, Dhaka-1000
15	EOI Closing Date & Time	01-11-2021; 02:00PM
16	EOI Opening Date & Time	01-11-2021; 03:00PM
INFORMATION FOR APPLICANT		
17	Brief Description of the Assignment	<p>The objectives of this System are to provide completely zero visit, faster and cost-effective license issuance and management system to the applicant. This system will be applicable to those types of services for which an applicant can get license/certificate whenever they apply for with proper documents and fees/charges. This assignment is (but not limited to): (Details are specified in the TOR)</p> <p>(a) An applicant for a license can complete the application process through online by creating an account for his or her organization and get the license on zero visit to the BTRC office.</p> <p>(b) The application will be processed through this Online License Issuance and Management System, which shall be integrated with e-Nothi system for further processing.</p> <p>(c) Applicants shall be able to deposit various license-related fees, such as license processing fees, license fees, license renewal fees, etc. into BTRC's account through online payment method.</p> <p>(d) Applicants shall be able to check the statuses of their application in this system dashboard and will receive notifications via SMS and e-mail of important steps.</p> <p>(e) An e-license (preferably QR code) will be awarded to final selected applicants after completing all approval process. After receiving the e-license, all license related activities will be done through the company's dashboard.</p> <p>(f) BTRC's Online License Issuance and Management System will automatically notify various time-based activities in the main dashboard and also send information to the applicants/licensees via SMS to the registered mobile number.</p> <p>(g) Overall, the Time, Cost, and Visit (TCV) will be reduced for customers to obtain the license and it will help to provide quality services to the citizens as well as increasing the government's revenue in the field of telecommunications.</p>